

ASC Student Well-Being Resources

We continue to uphold an inclusive community in the College of Arts and Sciences, and we encourage you to practice and defend our core values and principles during this crisis. We want you to be aware that xenophobic and racist statements have occurred in university spaces. Please instruct students, faculty, and staff to report any and all acts of discrimination to the Office of Institutional Equity (<http://oie.osu.edu>). As the World Health Organization has stated, this virus knows no national borders, and is not a racially connected virus.

Making Contact & Reaching Out

The services below are designed to assist our ASC students as they cope with this crisis. We want to approach students holistically. First and foremost, we encourage faculty, staff and graduate students to reach out to students and inquire about their well-being. As you reach out, inquire about their needs in the classroom and beyond, and please use these resources to assist students.

Emergency Financial Assistance

Accessing ASC Emergency Aid

We are fortunate to have an emergency fund to assist students who need immediate financial resources. We are working in partnership with Student Advocacy and Financial Aid to expedite resources to ASC students in need.

These funds are available to ASC undergraduate and graduate students including our regional campus students. If you have students who are experiencing a financial hardship and are in need of emergency financial assistance, please have them submit the online assistance [request form](#) to [Student Advocacy](#), and ASC student requests will be specially routed.

Contributing to ASC Emergency Assistance Fund

Many are reaching out asking how they can support our students during these extraordinary circumstances. Philanthropic contributions can be directed to the Arts and Sciences Students First Students Now Fund (#313137), which provides emergency funds to students with immediate need. You can make contributions online at <https://www.giveto.osu.edu/makeagift/?fund=313137>.

Graduate School Emergency Funding

The Graduate School has a limited amount of aid available for emergency assistance. Graduate students may contact Assistant Graduate Dean Matt Page (page.324@osu.edu) for more information.

Assisting ASC Work-Study Students

While emergency aid funds are available to all ASC students, you may have particular concerns regarding ASC work-study students who are unable to work at this time. We encourage you to have those students who are dependent on their work-study earnings reach out to Student Advocacy, and we are devising strategies to assist.

Food Security

The [Buckeye Food Alliance](#) will remain open to support students in need.

Starting Monday, March 23, the pantry will be open Monday and Thursday from 10 a.m. to 2 p.m.; Tuesday and Wednesday from 4-8 p.m.; and Friday from 11 a.m. to 3 p.m. If these times do not work for someone, they can schedule a special appointment by contacting Nick Fowler at fowler.318@osu.edu.

Student Life encourages units to donate food goods to the Buckeye Food Alliance because of their structure for distribution. Please contact Nick Fowler at fowler.318@osu.edu to coordinate and schedule a time in advance to drop donated goods to the Lincoln Tower location. If you are interested in giving monetary donations, you can visit the [Ohio State giving website](#).

The College of Education and Human Ecology Mobile Food Pantry provides non-perishable food items and hygiene packs. The mobile unit is available near the side entrance of the PAES building closest to the Wilce Student Health Services building.

Students may be eligible for government SNAP food assistance benefits and can access that information [here](#).

The [Salvation Army of Central Ohio](#) is also offering food assistance via their pantry.

Housing & Storage

For information about the move-out process and/or the housing exception process, visit go.osu.edu/2020moveout. Housing exceptions must be filed by **March 22**.

It is important to note that the housing exception process takes a variety of considerations into account, including inability to travel to a home address, housing insecurity, unsafe environments, financial instability and more.

[Zora's House](#), the only co-working and community space in Central Ohio catering specifically to women of color, is offering limited short-term emergency housing for students (March 16 - April 24). Access Zora's House by emailing heygirlhey@zorashouse.com

[Impact Community Action Network](#) offers one-time rental assistance to those who qualify.

[U-Haul](#) Storage is offering 30 days of free storage to college students. The free month applies to new customers with college IDs and is a limited-time offer subject to availability. Click on uhaul.com/storage to find participating stores or by phone to take advantage of the offer.

Zippy Shell offers OSU students "storage-by-the-box" services <http://cart.zippy.com/ohiostateuniversity>, and traditional mobile storage and moving services to students/homeowners/businesses <http://zippysell.com/locations/ohio/columbus-storage>.

On Campus Dining

Student Life's Dining Services have transitioned fully to pick-up and delivery options. For current offerings, visit the [Dining Services website](#).

Student Life is working on a longer-term plan to support students who will remain on campus after the extended Spring Break week.

Health, Mental Health & Wellbeing

Counseling and Consultation Services (CCS) remains available to our students. **If students need to speak with a counselor urgently or need other resources, please call 614-292-5766 at any time. After hours, press 2 to be connected to a counselor.**

CCS has a video series to help students in processing anxiety created by COVID-19. For more information about this series and other support, visit the [CCS website](#). Students do not pay a counseling fee.

[The Department of Women's, Gender and Sexuality Studies](#) maintains a list of Queer People of Color (QPOC)-friendly mental health care services in the area including suicide prevention resources.

The Wilce Student Life Health Services Center remains open and students may access their services by appointment [here](#).

Students may access the Ohio State Wellness App via [download](#).

The **Collegiate Recovery Community** will continue serving any Ohio State student in or seeking recovery. In an effort to support social distancing efforts, all support services will be provided virtually. If you are interested in learning more about the services being provided and how to access the different services, please email recovery@osu.edu.

The Rape Crisis Helpline is available 24/7 via the Sexual Assault Response Network of Central Ohio (SARNCO). The helpline is: 1-844-OHIO-HELP.

The National Domestic Violence Hotline is available online at <https://www.thehotline.org/> and by phone using 1-800-799-7233.

Technology Assistance & ASC Student Computer Equipment Availability

ASC has access to some computer equipment available for students who need it, especially juniors and seniors who were not issued iPads. David Horn (horn.5@osu.edu) is the contact for accessing such equipment.

Students needing affordable and/or free WiFi access may contact [Lifeline Affordable WiFi Program](#), a resource available to low income consumers.

Beginning March 16 and extending for 60 days, [Spectrum](#) is providing broadband and WiFi access to households with K-12 and/or college students who do not already have a Spectrum broadband subscription. To enroll, call 1-844-488-8395.

Through the [Keep Americans Connected Initiative](#), telecommunications companies across the country have pledged for 60 days not to terminate service to any residential or small business customers because of their inability to pay their bills due to the disruptions caused by the coronavirus pandemic; waive any late fees that any residential or small business customers incur because of their economic circumstances related to the coronavirus pandemic; and open its WiFi hotspots to any American who needs them. Check the [list for providers](#) in your area.

The Office of the Chief Information Officer has created a series of support tools for [instructors](#), [staff](#) and [students](#).

Libraries

All locations of the library are closed. Librarians including subject librarians are available for assistance with navigating library e-resources and can be contacted [here](#).

BuckID Service Needs

A temporary office is being established to resume badging/credentialing operations for essential employees and students who remain on campus and will be available by appointment only once it is operational. Buck ID will respond to phone and email messages during regular business hours, and can be reached at buckidcardservices@osu.edu or 614.292.0400.

Student Travel Discounts

[Frontier Airlines](#) is offering student discounted domestic flights with bookings between March 23 and May 31, 2020.

[Enterprise Rental Car](#) is reducing the rental age minimum to 18 through 5/31/2020.

Off Campus Student Housing Resources

For financial relief and assistance with utilities, we have identified the following resources:

AEP Ohio customers needing payment extensions may contact [AEP for assistance](#).

[Salvation Army of Central Ohio](#)

[Impact Community Action](#)

Students and others in need may contact the city of Columbus for utility assistance and other types of aid by calling 2-1-1

General Support & Further Information

The Office of Student Life has a list of other available resources through their [We Are Here For You](#) webpage. This page is updated frequently.

***All resources are current as of Friday, March 20, 2020.*